



RFP 2025-007 Call Center Services

BID SUBMITTAL SHEET

The listed firms below submitted proposals prior to the May 15, 2025 at 1:00 pm EST deadline.

Any proposal received after the deadline may not be considered for award.

	<u>COMPANY</u>	<u>RECEIVED</u>	
1	Six Eleven Globe Services	05/04/25	1:03 PM
2	Genesis Communications	05/14/25	6:41 PM
3	B&F Call Center Solutions	05/04/25	8:52 AM
4	Innocation At Work, Inc.	05/06/25	9:01 AM
5	Evolve Business Solutions	05/13/25	1:29 PM
6	Echo Technologies	05/14/25	9:24 AM
7	Binary-Code, LLC	05/14/25	12:11 PM
8	HOVG LLC / Bay Area Credit Services	05/14/25	4:17 PM
9	Auxillium	05/14/25	3:34 PM
10	Dover Solutions	05/14/25	5:54 PM
11	Direct Interactions, Inc.	05/14/25	6:12 PM
12	SES Virtual Solutions	05/14/25	9:31 PM
13	Gilson Housing Partners	05/15/25	9:55 AM
14	Geek 5 G? Name not in email	05/14/25	5:03 PM
15	Coast Professional Inc	05/15/25	9:33 AM
16	Communication Logic, LLC	05/15/25	10:54 AM
17	ECA Direct, Inc.	05/15/25	12:08 PM
18	Customer Contact Services	05/15/25	11:49 AM
19	DigiDoc, Incorporated dba Public Sector	05/15/25	11:39 AM
20	Community Economic Defense Project	05/15/25	12:25 PM
21	AnswerNet	05/15/25	12:33 PM
22	Hyper	05/15/25	12:47 PM
23	Interra Networks, Inc.	05/15/25	12:56 PM
24	Tykhe Services	05/15/25	12:56 PM
25	P3 Delivery	05/15/25	12:59 PM

Opened by:

Marti Coleman

5/15/2025

Date

Erich Krahn

Determinations of Responsiveness and Responsibility are pending, the findings of which may disqualify any proposal. If a proposal is disqualified, City staff will notify the proposer.

The tentative schedule for the next procurement activity:

Scoring of submittals by evaluation committee: May 19-27, 2025

Notification of Selection to all submitting firms: No later than June 4, 2025